

## Contact Information

### Consortium Book Sales & Distribution

The Keg House  
34 13th Avenue NE, Suite 101  
Minneapolis, MN 55413-1007  
info@cbsd.com  
www.cbsd.com  
Phone: 612/746-2600  
Fax: 612/746-2606

#### For orders and customer service in Jackson:

Phone: 800/343-4499  
Fax (for orders only): 800/351-5073  
E-mail (for orders only):  
ipsjacksonorders@ingramcontent.com  
Mail: 210 American Drive  
Jackson, TN 38301-5037  
Hours: Monday–Friday 7:30 a.m.–4:00 p.m. CST

#### Electronic ordering: SAN 631-760X

#### Orders and customer service for IPS accounts:

Phone orders and customer service: 866/400-5351  
Email: orders@ingrampublisherservices.com  
Online: ipage.ingramcontent.com  
Electronic orders: IPS SAN 6318630

#### Returns for books shipped from Jackson:

Ingram Publisher Services/Jackson  
193 Edwards Drive  
Jackson, TN 38301-5070  
Toll-free: 800/343-4499

#### Orders for Consortium books combine to ship with books sold by PGW, Two Rivers, and Ingram Academic.

Orders ship when the combined net value is \$100 or more.

Consortium ships free freight to US retailers.

Accounts can now sign up for automatic order confirmation emails when orders are entered, and when orders ship. Contact Celeste Winters (celeste.winters@ingramcontent.com) to enroll.

Electronic invoices and credit memos are available to accounts with credit terms. Contact Yolanda Garrett (yolanda.garrett@ingramcontent.com) to enroll.

Consortium now offers credit for damaged books up to \$100 through our affidavit returns policy. Contact orderentry@perseusbooks.com to receive credit for damaged merchandise.

#### Explanation of international distribution codes (foreign rights):

NA = North America  
US = US, its Trust Territories, & Philippines  
USC = US & Canada Only  
USLA = US & Latin America/Caribbean  
USCO = US, Canada, & Open Market  
W = World  
An asterisk (\*) indicates an exception to a territory.

**Please note:** All prices and publication dates are subject to change without notice.

**Consortium Book Sales & Distribution: 1-800-343-4499**